

Privacy policy – SolarYours Sàrl (website)

This privacy notice sets out how SolarYours Sàrl uses and protects the privacy and personal information that you may provide when using the company website www.solaryours.com. SolarYours Sàrl is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. SolarYours Sàrl may change this policy from time to time by updating this page. You should occasionally check this page to ensure you are happy with any changes. This policy is effective from 20/03/2019.

§ 1 What personal data we collect

- name
- address
- contact information including email address
- other information relevant to customer enquiry

We will only use the data collected for specific purposes in relation to the provision of the products or services SolarYours Sàrl provides. This applies to data and information we collect from:

- visitors to our website
- customers who purchase products
- job applicants and employees (current and former)

§ 2 What we do with your information you submit

SolarYours Sàrl needs to gather and use certain information about individuals. We require this information to understand your needs, respond to your enquiry and provide you with the information and service you have requested. This information is also used for internal record keeping. We process personal information about you such as your name, address, email address, telephone number and anything else that you provide us, when you contact us by email and filling in an enquiry form. This enables us to respond to enquiries, complaints and requests, in order to serve our customers. We will only use your personal data for this purpose, and it will not be shared with any third party. We are processing the information you provide under the legal grounds of legitimate interest. We will use the data provided for legitimate business purposes, such as contacting you in response to an enquiry submitted through our website. We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen. SolarYours Sàrl do not use personal information to make automated decisions, including profiling.

§ 3 Information security

SolarYours Sàrl is committed to protecting your privacy. We will strive to implement appropriate technical and organisational measures, in order to protect your personal data against accidental or unlawful destruction, accidental loss or alteration, unauthorised disclosure or access and any other unlawful forms of processing. We aim to ensure that the level of security and the measures adopted to protect your personal data are appropriate for the risks presented by the nature and use of your personal data. We follow recognised industry practices for protecting our IT environment and physical facilities.

§ 4 Your rights

You have several rights, in relation to the information that SolarYours Sàrl have collected from you:

- the right to be informed how your data is used
- the right of access to personal data relating to you
- the right to correct any mistakes in your information
- the right to ask us to stop contacting you with direct marketing
- the right to prevent your personal data being processed in some circumstances
- the right to object to processing of your data where processed on the grounds of legitimate interests
- the right to erasure in some circumstances
- the right not to be subject to automated decision making, including profiling

You may request details of personal information which we hold about you under the General Data Protection Regulation (GDPR). If you are concerned about how your information is used, please contact us via enquiry@solaryours.com. If you believe that any information, we are holding on you is incorrect or incomplete, please let us know as soon as possible. We will promptly correct any information found to be incorrect.

We work hard to keep your personal and business data secure, which includes regularly reviewing our privacy notice.

May 6th, 2019 – *Replaces all previous version*

